

Procedimentos para emissão de recibos de aluguel e detalhes de uso

① Entre no My Room e pressione o botão “利用明細”.

The screenshot shows the RUUM My Room dashboard. At the top, there are icons for shopping cart, notification bell, and user profile. Below that, the title "My Room" is displayed. A green bar contains the text "コンフォ一〇三〇茶〇101". Underneath, it says "会員種別: 本会員". There are four buttons at the bottom: "お部屋に関する問い合わせ" (red box), "利用明細" (highlighted with a red box), "各種手続き", and "住まいの情報・連絡先".

② Pressione o item do recibo que deseja emitir.

The screenshot shows the "Bill History Inquiry" section. It includes five main items: 1. "Home rental bill history inquiry / Receipt issuance" (with a note about rental bills and other charges like parking, condominium fees, etc.). 2. "Electricity bill history inquiry / Receipt issuance" (with a note about electricity consumption and tariff evolution). 3. "Gas bill history inquiry / Receipt issuance" (with a note about gas consumption and tariff evolution). 4. "Water bill history inquiry / Receipt issuance" (with a note about water consumption and tariff evolution). 5. "Other bills history inquiry / Receipt issuance" (with a note about joint issuance).

③ Pressione o botão “照会” referente ao ano e mês que deseja emitir.

The screenshot shows the "Bill History Inquiry" section. It has fields for "Bill Year Month" (家賃月) and "Payment Method" (お支払方法). Below these are sections for "Home Rent" (家賃等), "Others" (その他), and "Bill Amount" (ご請求額). At the bottom right is a large red box around the "Inquiry" button (照会).

④ Pressione o botão “照会” no conteúdo a ser emitido

The screenshot shows the "Bill Inquiry" section. It has fields for "Bill Year Month" (ご請求年月日) and "Payment Method" (お支払方法). Below these are sections for "Home Rent" (家賃等) and "Gas Bills" (ガス料金). Each section has an "Inquiry" button (照会) highlighted with a red box. Callout boxes explain: one for "Home Rent and others" (Aluguel e outros *Inclui taxa de estacionamento, condomínio, taxa da associação dos moradores, etc.) and another for "Gas Bills" (Contas de gás *Apenas para quem utiliza a opção de cobrança conjunta com aluguel).

⑤ Pressione o item que deseja emitir.

The screenshot shows the "Bill Details" section. It has fields for "Bill Year Month" (ご請求年月日) and "Payment Method" (お支払方法). Below these are sections for "Bill Amount" (ご請求額), "Payment Status" (お支払状況), and "Receipt Issuance" (領収証発行). A red box highlights the "Receipt Issuance" button. A note indicates that "Emissão de recibo individual" (individual receipt issuance) is not possible if "Emissão de recibo conjunto" (joint receipt issuance) is selected. Another note states that "Emissão conjunta de aluguel e outras taxas" (joint issuance of rent and other taxes) is possible.

⑥ Digite o nome do titular do recibo em “宛名” e pressione “領収証発行” para emitir o recibo.

The screenshot shows the "Recipient Address Input" section. It has fields for "Bill Content" (ご請求内容), "Bill Month" (ご利用月), and "Bill Amount" (ご請求額). Below these is a "Recipient Address" input field (宛名を入力してください) highlighted with a red box. At the bottom right is a large red box around the "Receipt Issuance" button (領収証発行).

⑦ Pressione em “領収証 (PDF) ダウンロード” para fazer o download do recibo.

*Imprima conforme necessário.



[Informações Importantes]

Recibos Disponíveis para Emissão	Aluguel/Condomínio/Estacionamento/Associação dos Moradores/Outros	Gás/Aqua/Energia
Membro Principal	○	○
Membro Familiar	-	○
Membro Corporativo	-	○

*É possível emitir recibos de aluguel, gás, água, etc., que são medidos e cobrados pelo Grupo Daito Kentaku.

*Não é possível emitir recibos para cartuchos de purificadores de água.

*As reemissões são limitadas a no máximo 3 vezes.